



POLICY OF QUALITY, ENVIRONMENTAL PROTECTION, AND OCCUPATIONAL HEALTH AND SAFETY

“Satisfy requirements of the future by quality ” is the basic motto of “ORAO”a.d.

“ORAO” a. d. Policy of Quality, Environmental Protection, and Occupational Health and Safety is:

- Establishing and maintaining an aviation market-oriented business system with the objective to provide products and services of high quality level, which monitors the customers' needs and modern trends in aviation, the application of modern technologies, technical standards and norms, including environmental protection requirements and protection of natural resources.
- Reliable on-time delivery of produced and overhauled turbojet engines and components, assemblies, accessories, tools, and equipment thereof, and special process services, which satisfy specified requirements and expectations of customers, with no claims during the guarantee period.
- Directing production and overhaul toward civil aviation programs and realizing a strategic partnership with the world-renowned manufacturers in the aviation industry, and maintenance of production and overhaul based on one's own development of technologies.
- Providing laboratory services that are developed to support overhaul, production, and development of turbojet engines, as well as to satisfy customers, with needed authorizations, equipment, and professional knowledge, thus achieving the convenience of measuring equipment for the intended purpose and high-quality material testing.
- Establishing, maintenance, effective application and continuous improvement of Integrated Management System according to EN (AS) 9100 Standard, ISO 9001, SORS 9000, SORS 9423, ISO 14001, ISO 45001, PART-145 Standards in which are incorporated Quality Management Systems BAS EN ISO/IEC 17025 in Metrological Laboratory Division and Division of Laboratory for material testing and other necessary certificates by which “ORAO”a.d. acquires advantages on market.
- Prevention and effective risk management related to monitoring, management, and continuous improvement of business, reduction and prevention of pollution of the environment, protection of occupational health and safety.
- The managers' responsibility at all levels is to plan, provide, and continuously improve product quality, eliminate and reduce environmental impact, prevent injury at work, and raise awareness and social responsibility in accordance with legal requirements and other requirements of interested parties.
- Provision of teamwork, planned professional training, and staff training, to improve the competence and motivation of the personnel in “ORAO”a.d.
- The managers' responsibility at all levels is to plan, ensure, and continuously improve product quality, eliminate and reduce environmental impact, involve employees and their representatives in the activities of occupational health and safety improvement, and raise awareness and social responsibility following legal requirements and other requirements of interested parties.
- Director, deputy director, and executive directors have the responsibility to implement the Policy consistently and to promote the Policy through the contribution of all employees.

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DIRECTOR
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